

Connected operations.

A shared order and approval workspace for a multi-branch distribution business.



Generated project artwork · Not an original application screenshot

SaaS architecture

Workflow design

API integrations

Client name not published · Portfolio summary edition

What the project focuses on.

Keep order ownership, approval decisions, and dispatch context attached to a shared record.

FEATURE 01

Shared order timeline

Follow an order through its team handoffs.

FEATURE 02

Branch-specific permissions

Separate access for teams in different branches.

FEATURE 03

Approval and exception queues

Surface decisions and exceptions that need review.

FEATURE 04

Customer status notifications

Keep customer updates tied to the order record.

Workflow at a glance

STEP 01

Order intake

STEP 02

Branch approval

STEP 03

Warehouse allocation

STEP 04

Delivery handoff

This overview communicates the project's intended business flow; it is not a technical specification or original system diagram.

The business objectives.

The project's focus translated into practical goals for the people using it.

OBJECTIVE 01

Staff could see the next owner without chasing messages.

OBJECTIVE 02

Exceptions could reach the right branch before dispatch.

OBJECTIVE 03

Customers could receive updates from the same order record.

Design considerations

- Define role permissions and account boundaries.
- Keep workflow decisions attached to their business records.
- Handle integration errors and exceptional handoffs clearly.

About this brief

Prepared from the current portfolio summary. Client identities, original screenshots, delivery dates, and measured results were not supplied. The artwork is AI-generated; business benefits describe objectives, not verified outcomes.

[View the project on Velgra's website](#)