

Field service cloud.

Scheduling, mobile job records, and customer updates for a field-service operator.



Generated project artwork · Not an original application screenshot

Service SaaS

Mobile web UX

Accounting integration

Client name not published · Portfolio summary edition

What the project focuses on.

Connect office scheduling with site-level job records and completion review.

FEATURE 01

Dispatch calendar

Organize visits around technician availability.

FEATURE 02

Technician work orders

Give each site visit a focused work record.

FEATURE 03

Visit evidence and sign-off

Capture completion context for office review.

FEATURE 04

Recurring service reminders

Keep recurring maintenance visits visible.

Workflow at a glance

STEP 01

Schedule a visit

STEP 02

Assign a technician

STEP 03

Record site work

STEP 04

Review completion

This overview communicates the project's intended business flow; it is not a technical specification or original system diagram.

The business objectives.

The project's focus translated into practical goals for the people using it.

OBJECTIVE 01

Dispatchers could assign jobs against current availability.

OBJECTIVE 02

Technicians could record work at the customer site.

OBJECTIVE 03

Billing staff could review completed jobs without retyping paper sheets.

Design considerations

- Define role permissions and account boundaries.
- Keep workflow decisions attached to their business records.
- Handle integration errors and exceptional handoffs clearly.

About this brief

Prepared from the current portfolio summary. Client identities, original screenshots, delivery dates, and measured results were not supplied. The artwork is AI-generated; business benefits describe objectives, not verified outcomes.

[View the project on Velgra's website](#)